

HOUSE CONDITIONS and STANDARD RATES

REGULAR WAREHOUSE HOURS:

Monday through Friday 6:00 am to 8:00 pm.

Appointments for receipts and deliveries must be made a minimum of 24-hours in advance.

Appointments made less than 24-hours are subject to a \$150.00 service fee.

Appointments missed by one (1) hour or more are subject to a \$150.00 service fee.

WAREHOUSE SERVICES:

The following services are not included in the tariff handling rates, and when services are performed during regular warehouse hours. Charges for: repalletizing, repacking, weighing in the warehouse, weighing and tarring, special clerical work and all other services will be billed at \$50.00 per labor hour, one hour minimum.

Materials will be billed at cost, plus 20%.

Quality Assurance audits, Quality Control audits, and Inventory services are available with a minimum of 7 days prior notice and will be billed at \$50.00 per labor hour rate, one hour minimum.

Weekend and holiday service of any type is available with a minimum 48-hour advanced notice, from 7:00 am to 3:00 pm, and is subject to a \$300.00 facility fee, and double time hourly rate per labor hour, four hour minimum. Holiday service is available at a triple time hourly rate.

Special additional services can be arranged with a minimum of 48-hours notice and are subject to a charge of \$50.00 per labor hour rate, four hour minimum.

Please note that Pioneer Cold is a driver unload facility, and lumping services are available.

HANDLING AND SHIPPING FOR CUSTOMERS ACCOUNTS:

Issuing Bills of Lading is \$5.00. Marking packages for shipping is \$0.50 each, minimum charge \$25.00. Postage: cost, plus 20%. Special packaging materials: cost, plus 20%. Case selection is \$0.50 per case, \$25 minimum. Express or same day orders (orders that are unable to be allocated 24 hours prior to shipment) are \$100 per order.

FREEZING:

A charge of \$1.05 per 100 lbs. on gross weight for freezing will be made on all freezer merchandise received above Pioneer storage temperature. Minimum freezing charge is \$25.00 per lot.

LOT DELIVERY AND TRANSFER CHARGE:

A charge of \$5.00 will be made for each delivery order written on a lot or sub lot. When a Transfer of Title is requested, the Transferor and Transferee will be charged \$75.00 for each lot or part of a lot transferred, and storage will be based on the size of the new lot. When physical handling is required, the new lot will be treated as if initially received for storage.

DISTRIBUTION/CROSS DOCKING:

Where goods are received and delivered within a 24-hour time frame, without storage, handling charges are based on number of pallets cross-docked. Typical cross-dock is \$25.00 per pallet and the \$5.00 delivery charge will apply unless otherwise stated in writing.

TALLYING WEIGHTS:

Recording marked weights and furnishing weight sheets at customers' request, but without assumption of responsibility for weights, the charge is \$0.50 per package, minimum \$50.00.

PALLETS:

Pallets for storage should arrive on (48" x 40") good wood, in a safe, shrink-wrapped condition. Incoming pallets requiring stretch wrap \$5.00 per pallet. Additional labor charges may apply. Pallet purchase \$10.00. Pallet replacement \$20.00 per pallet, including labor.

PRODUCT REWORK:

Extra labor required for repacks, rework, will be charged to the storer in addition to regular handling.

HOLD/ FDA HOLD:

Product put on hold by customer or on **FDA Hold** will be subject to a charge of \$75.00 per lot, plus additional handling if required. Written documentation is required for release.

MINIMUM BILLING PER LOT or SERVICE:

Handling \$20.00. Storage each month or specified storage period is \$20.00. Minimum invoice charge \$50.00.

OTHER SERVICES

Any other services not included in this information will be quoted by request.

PLEASE SIGN and RETURN to SIGNIFY ACKNOWLEDGEMENT:

Signature

Company

Date