

March 20, 2020

I want to assure our customers, and the community, that Pioneer Cold's facilities are open and operating at full capacity. As a food supply chain company, we recognize and embrace the important role we play in making sure people have access to safe, quality food as we collectively face the coronavirus challenge.

The U.S. Government has identified the food supply as a critical infrastructure industry and has stated that we have a special responsibility to maintain normal work schedules and operations on behalf of the Nation. We take this responsibility seriously.

We continue to closely monitor the coronavirus situation in the communities where we live and work. We have implemented safety measures, including travel and visitor restrictions, enhanced sanitation efforts, increased telework options (though there are very few opportunities to telecommute in our business), and heightened health protocols and worker benefits to protect the health and well-being of our team members.

We extend our sympathy to all of those affected by COVID-19 and salute the health care professionals who are tirelessly working to protect us all. We also thank everyone who is helping to keep food on tables, including producers, growers, retailers, government inspectors, transportation providers, and the entire food supply chain.

Pioneer Cold is committed to playing our part in seeing our communities and our Nation through this challenging time.

Sincerely,

Bryan

Bryan Hedge
President
